



welcome!

The Learning Collaborative to Advance Normative Change in Nigeria

Virtual Launch

July 7 – 8, 2020

THE LEARNING COLLABORATIVE
TO ADVANCE NORMATIVE CHANGE

Meeting Objectives



Share objectives and activities of our Community of Practice.



Get to know each other and begin to build our community.



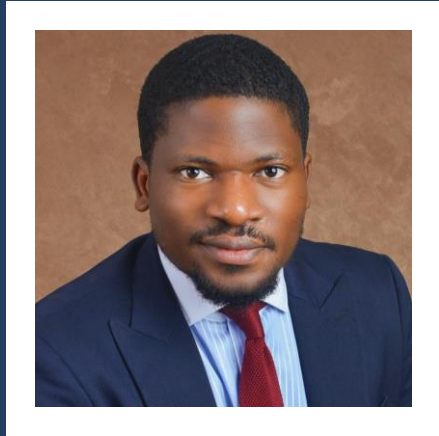
Establish a shared vision and agree on activities.

Agenda

- 1 **Orientation** to Learning Collaborative
- 2 Review of the Nigeria Learning Collaborative **Formative Research**
- 3 Creating Community
Breakout and Plenary
- 4 **Wrap Up** Day One



Meet the
Convening Team



Mikail Aliyu
M-Space



Hasbiyallah Ahmed
M-Space



Sada Danmusa
M-Space

Convening partner:





Rebecka Lundgren



Meredith Pierce



Ben Cislighi



Michelle Lokot



Supporting partners



Betsy Costenbader



Paul Bukuluki



MAKERERE UNIVERSITY



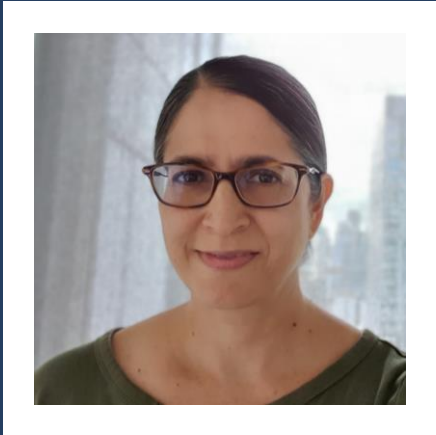
Rachel Marcus



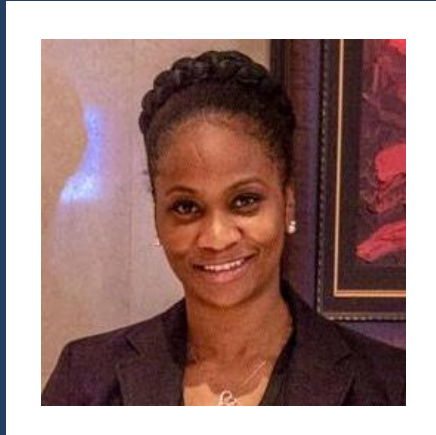
Caroline Harper



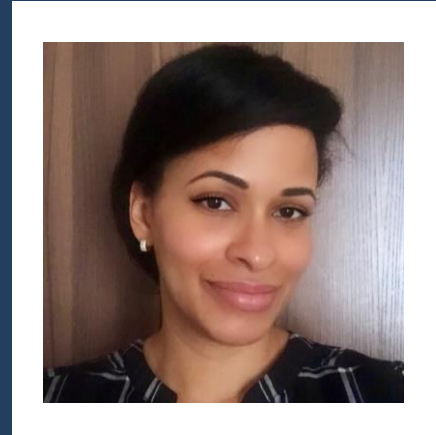
Supporting partners



Jenny Sequeira
BMGF Nigeria



**Olufunke
Olufon**
BMGF Nigeria



**Katja Schiller
Nwator**
BMGF Nigeria



Sohail Agha
BMGF

Funding partner:

BILL & MELINDA
GATES foundation

The Learning Collaborative is working in tandem with *The Curve*, a project managed by M&C Saatchi and also funded by BMGF, which **aims to increase the use of data for decision-making and show how continuous learning and adaptive programming approaches can improve health intervention performance.**

Coordinating in tandem:





Meet the
**Nigeria Learning
Collaborative**

Members of the Nigeria Learning Collaborative

Implementers/Others

Shittu Abdu-Aguye	Breakthrough Action
Babafunke Fagbemi	Centre for Communication and Social Impact (CCSI)
Nafisat Adeniyi	Centre for Communication and Social Impact (CCSI)
Funke Fasawe	CHAI
Auwalu Kawu	FHI 360
Hadiza Umar	Hope for Communities and Children
Beatric Eluaka	CS-SUNN
Jibrailu L. Maliyogbinda, Sr	Pamela Steele Associates
Faroq Jega	Pathfinder International
Modupe Taiwo	Save the Children
Rahinatu Hussaini	Save the Children
Gwarzo Usman	Women For Health

Tariah Adams	White Ribbon Aliance
John Dada	Malaria Consortium
Raihana Ibrahim	Solina
Uchenna Igbokwe	Solina
Elizabeth Omoluabi	CRERD
Victor Imuwahen Igharo	TCI
Azuka Okeke	Africa Resource Center
Chidubem Ogwulu	Africa Resource Center
Opeyemi Tanimowo	Africa Resource Center
Victoria Agbara	DAI TA Hub
Balarabe Gaya	DAI TA Hub
Ugochukwu Osigwe	AFENET
Adam Attahiru	Program Manager
Lawal Sani Muhammad	Behavioural Scientist
Ndadilnasiya Endie Waziri	AFENET

Sadiat Onike-Azeez	Dawaah Cordinator
Oluwatoyin Taiwo	Women and Girl Child Capabilities and Empowerment Organization
Bukola Oyishi	Women for Women
Kolawole Olatosimi	CYP foundation
Naira Kalra	Africa Gender Innovation Lab
Mall Uquba Kabara	Religious Leader Kano
Ado Sanda	Kano Emirate Council
Alozie Ananaba	HSCL
Precious Eze	HSCL
Ifeoma Kalu Igwe	HSCL
Sanjana Bhadwaj	UNICEF Abuja
Asbakew Tsega	UNICEF
Anisur Rahman Siddique	UNICEF
Maulid Warfa	UNICEF Kano

Members of the Nigeria Learning Collaborative

Government Representatives

Dr. Ahmed Abdulwahab	Nigeria Governors Forum
Dr. Hamza Abubakar	SPHCDA Kaduna
Dr. Ibrahim Idris	SPHCDA Niger
Inuwa Junaidu	SPHCDA Niger State
Aliyu Jalaludeen AbdulKadr	NPHCDA
Emmanuel Onasoga	NPHCDA
Auwal Fagge	State Educator Kano
Dr. Tijjani Habibu	State Emergency Routine Immunization

Universities

Dr. Hajara Aminu Abdulfatah	Ahmadu Bello University
Dr. Imam Abubakar	University of Abuja
Dr. Saleh N. Garba	Bayero University
Prof Isa Abubakar	Bayero University
Prof Hadiza S. Galadanchi	Bayero University
Prof Yusuf Adamu	Bayero University
Prof Ismail Zango	Bayero University
Dr. Awwalu Umar Gaijda	Bayero University and Aminu Kano Teaching Hospital

Donors

Olufunke Olufon	Gates Foundation
Nadia Lasri	GAVI
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Caroline Enye	GAC
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Sangeeta Carol Pinto	World Bank
Nuria Diez Ungo	Global Fund
Maryam Shehu Buhari	Dangote Foundation

Orientation to the Learning Collaborative to Advance Normative Change

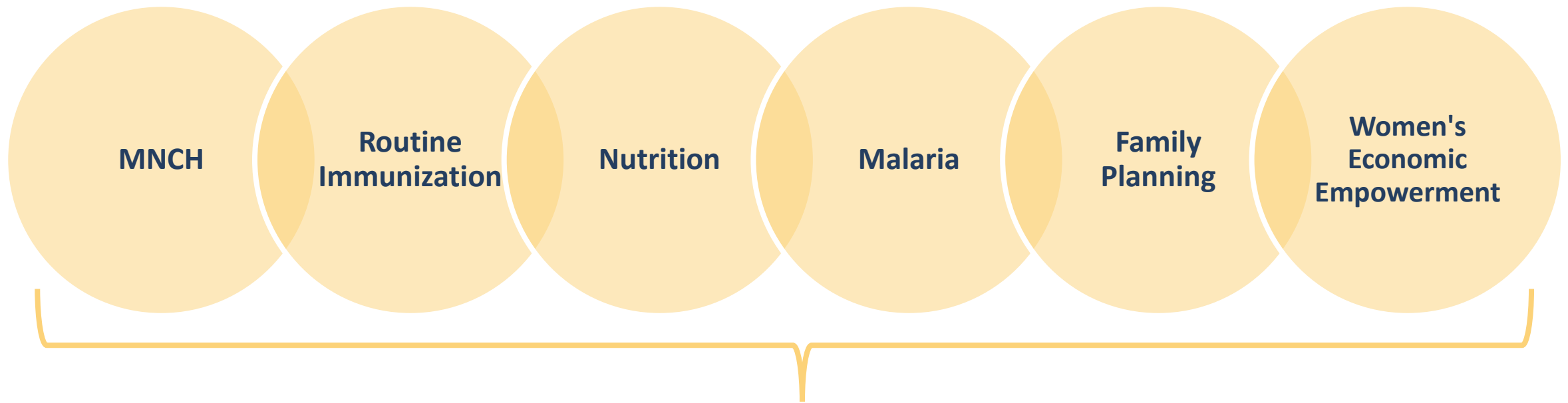
Rebecka Lundgren

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Addressing Gender & Social Norms across Sectors

Social norms influence outcomes across sectors.

NORMS



INTERMEDIATE EFFECTS



OUTCOMES

Girls' education

Family formation

Gender-based violence

Masculine ideologies (authority, virility, son preference, paternity)

Feminine ideologies (purity, chastity, obedience, humility)

Power hierarchies related to social group

Access to resources/services

Social and economic capital

Reproductive intentions

Women's agency

Couple communication & decision-making

Women's participation community decision-making

Health Timing & Spacing of Pregnancy

Education

Health

Nutrition

WASH

Livelihoods

Goals:

Integrate social norms into ongoing and new social and behavior change initiatives

Improve social norms program implementation and evaluation



Sharing evidence, approaches and resources



Generating and sharing knowledge



Strengthening networks



Applying new knowledge and skills to programs and research



Building sustained expertise and capacity



What are social norms?
Why do they matter?



Social Norms are **unwritten rules about what is a 'correct' behavior or way of acting.**

Often defined in relation to a **reference group**, it's what people in a group believe is a...

1

Typical behavior
(what others do)

2

Appropriate behavior
(what others expect me to do)

Why do people comply with norms, even when they disagree?



Norms are **often hidden and unexamined**



Desire to conform to their sense of social identity



Enforcement by the reference group



Insufficient power to resist

example:

Tékponon Jikuagou (Benin)



Objective:

Increase contraceptive prevalence through a social network approach



USAID
FROM THE AMERICAN PEOPLE



Care



Plan

Program Assumption

Improved access to knowledge and services will increase use of family planning.

VS.

“There is not **one single person** in any of my networks who can **give me positive information on FP** – they are all against it.” [Wife]

“I don’t know what my wife thinks about family planning; we have never talked about it. **In our culture, men and women should not talk about these things.**” [Husband]

Community Reality



- **TJ shifted norms** through mobilization of socially influential groups & individuals, small group reflection and diffusion through community radio
- TJ provided couples **permission to discuss and use FP.**

impact

**WOMEN AND MEN'S FP USE ALMOST
DOUBLED IN LESS THAN A YEAR**

example:

Saleema (Sudan)



Objective:

Promote collective abandonment of the practice of FGMC via mass media, normative social marketing, re-branding

unicef 
for every child



- *Saleema* shifted community perceptions by **changing the way that people talk about cutting.**
- *Saleema* promoted the establishment of a **new norm of desirability** of uncut girls through branding and social dialogue

impact

**SIGNIFICANT REDUCTION OF NORM
PERPETUATING CUTTING (P<.001)
AMONG THOSE EXPOSED TO
CAMPAIGN ACTIVITIES**



Part of a
**Global Learning
Collaborative**

Host



Funder



BILL & MELINDA GATES foundation



Nigeria (2020)

Host



Funder

BILL & MELINDA GATES foundation

Global Learning Collaborative (2016)

Southeast Asia (2020)

East Africa (2020)

Host
TBD

Funder



Host



School of Women & Gender Studies

Funder



Francophone (2018)

Host



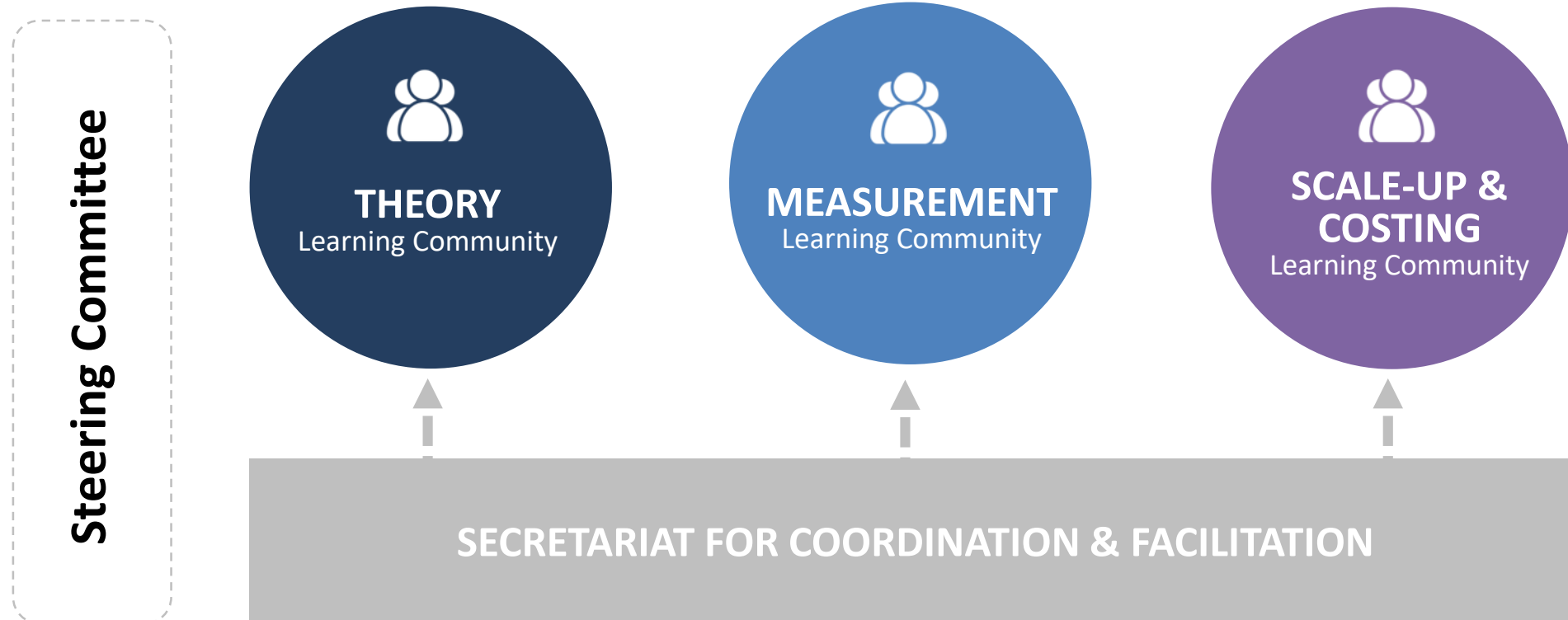
Funder

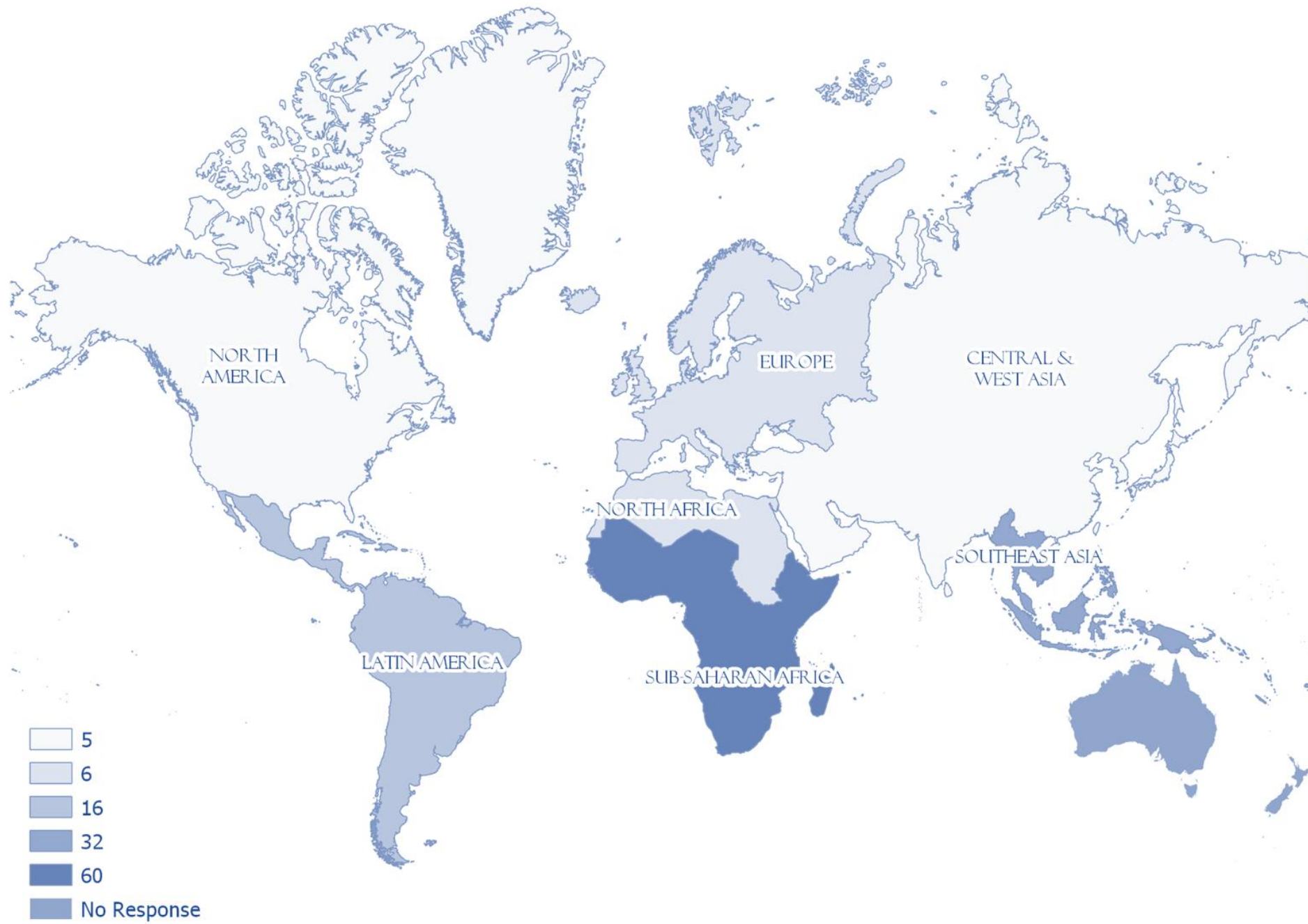


9 Country Coordinators

Goal:

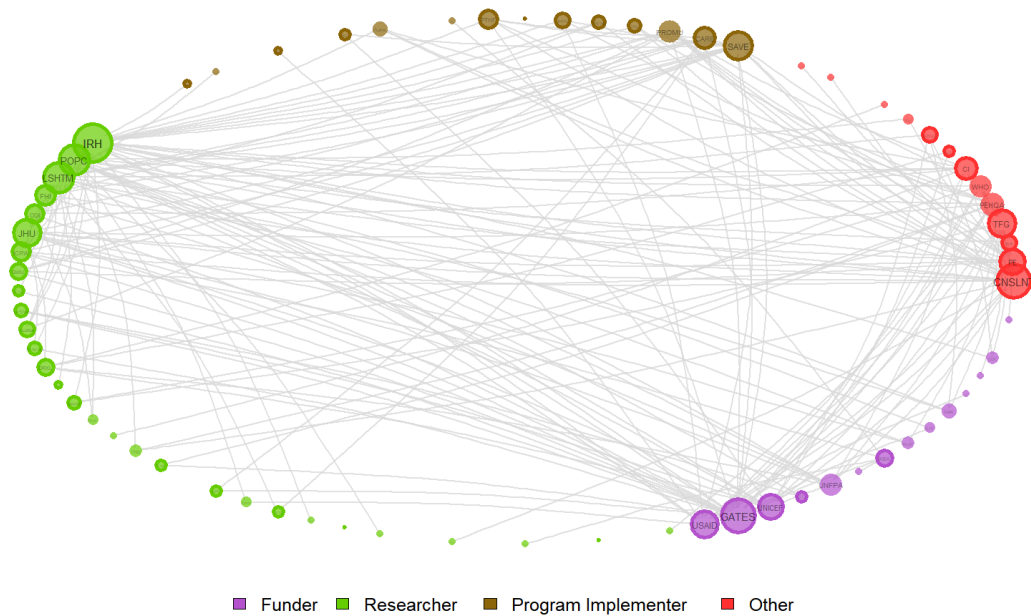
To facilitate collaboration between organizations to enhance collective efforts by **building knowledge** and **developing shared tools** to promote and guide effective social norm theory, measurement and practice at scale.





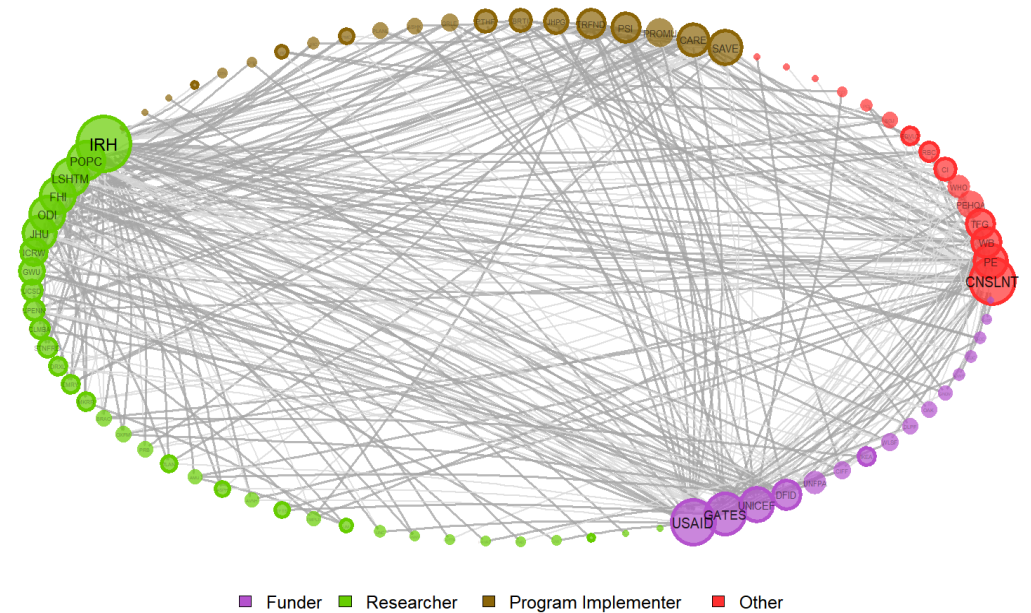
Before

Learning Collaborative (2016)



After

Learning Collaborative (2019)

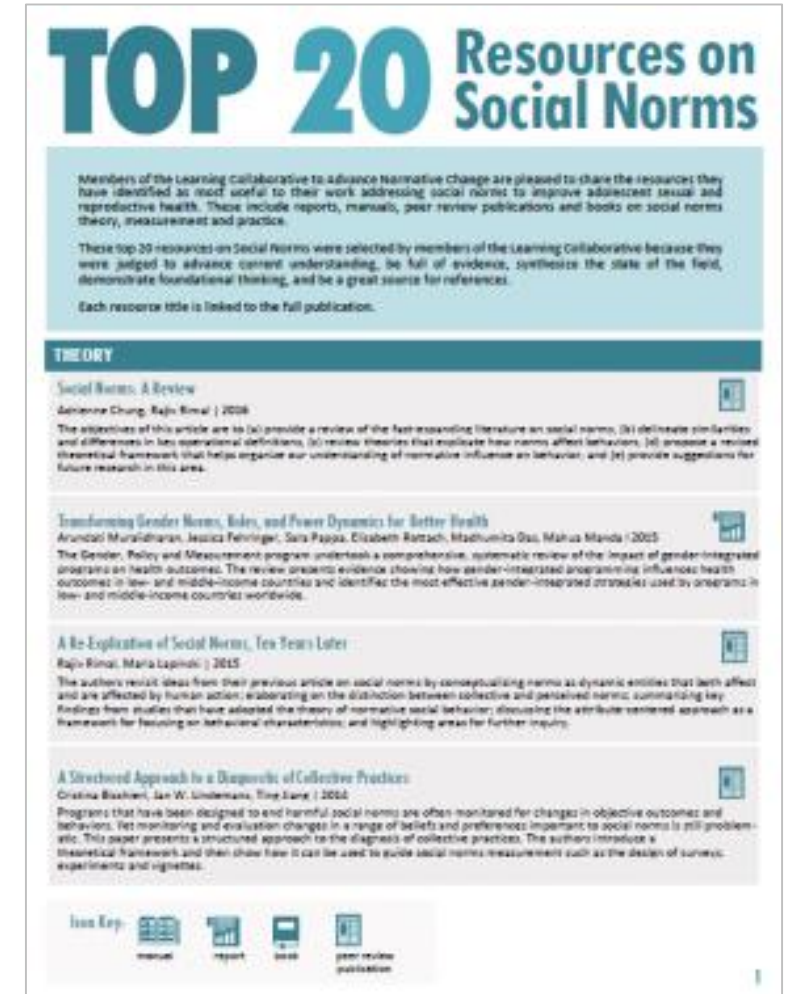
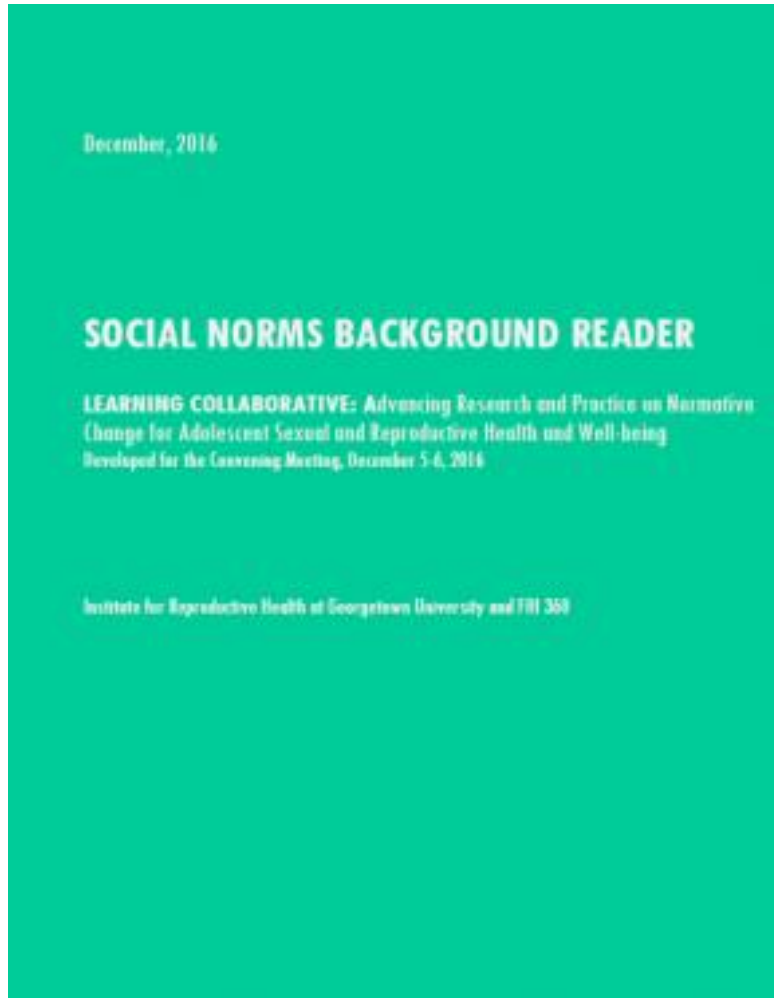


“I joined to **hear about novel social norms work, to contribute knowledge** that we are gaining from our social norms work in real time (much, much faster than publication), to get to know others in the social norms space.”



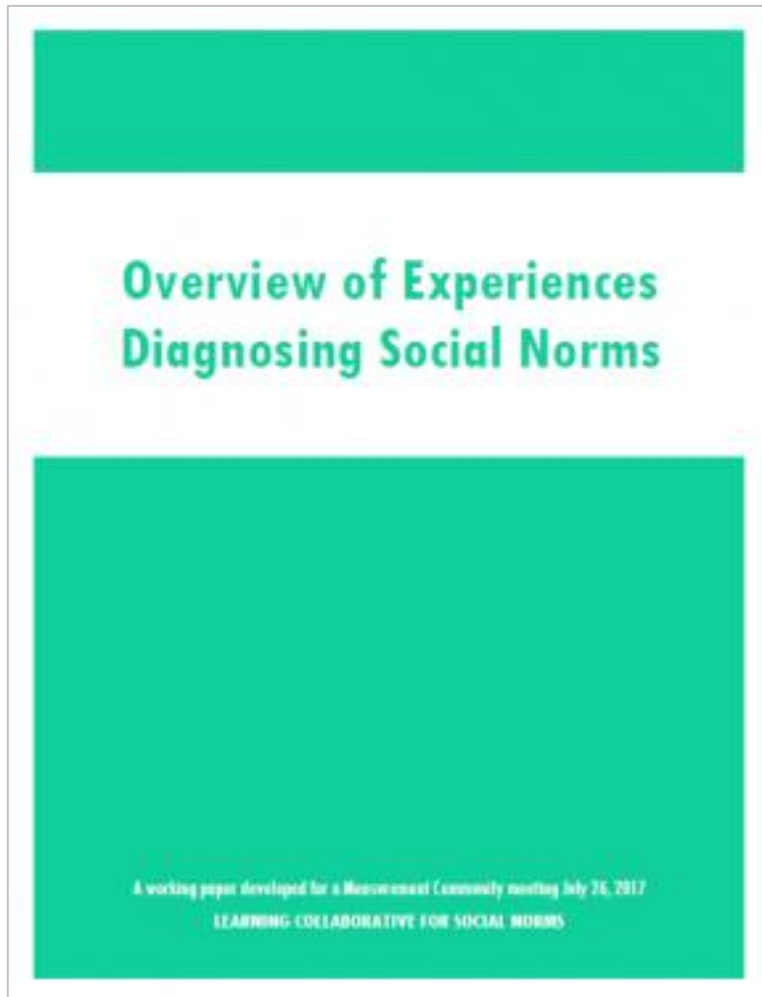
Resources by Program Cycle

Phase 1: Orientation to Social Norms



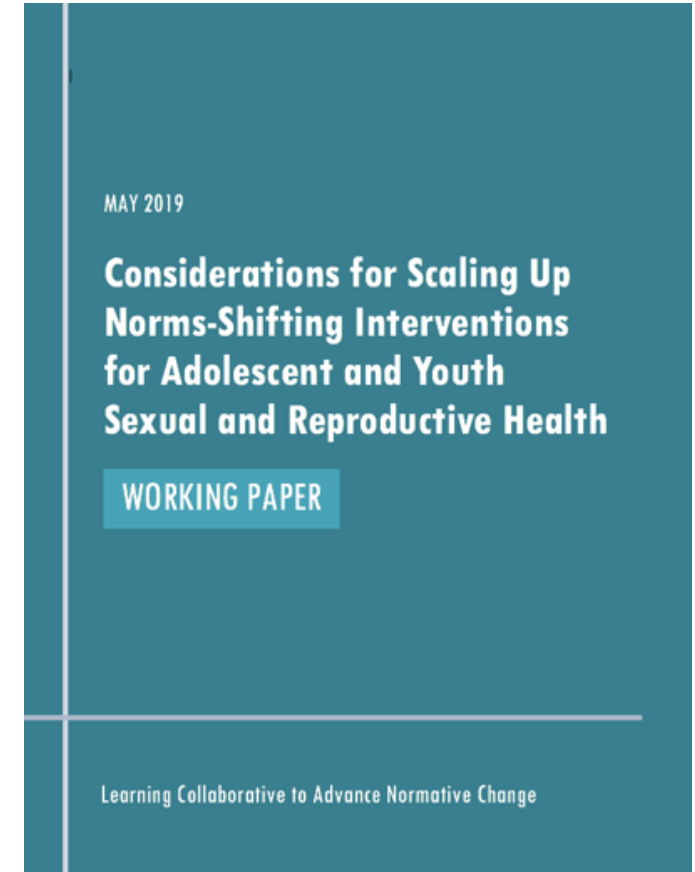
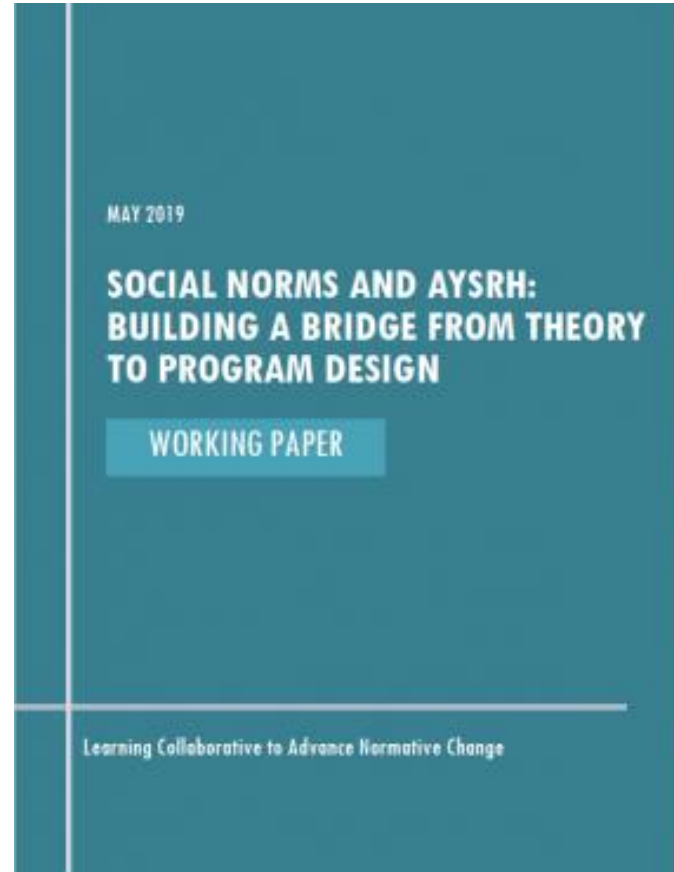
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Phase 2: Social Norms Diagnosis



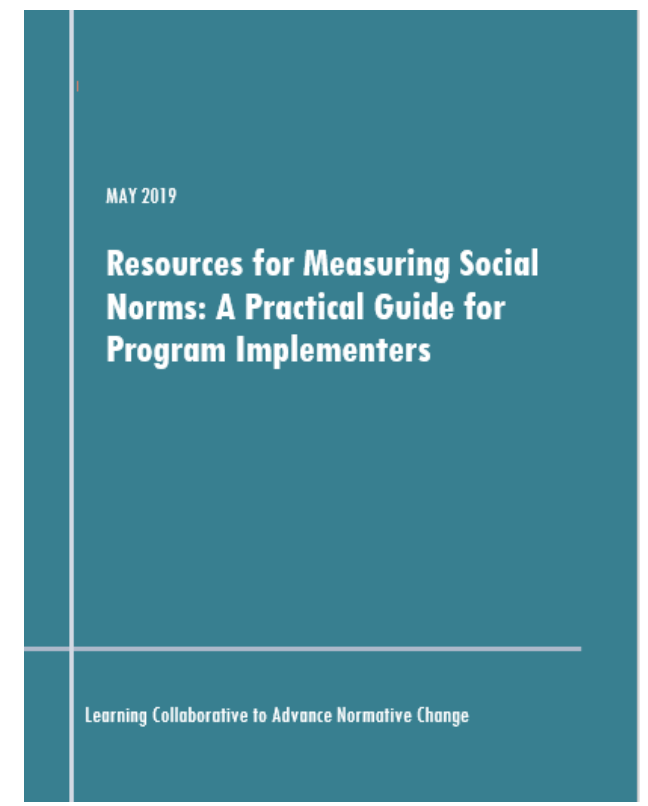
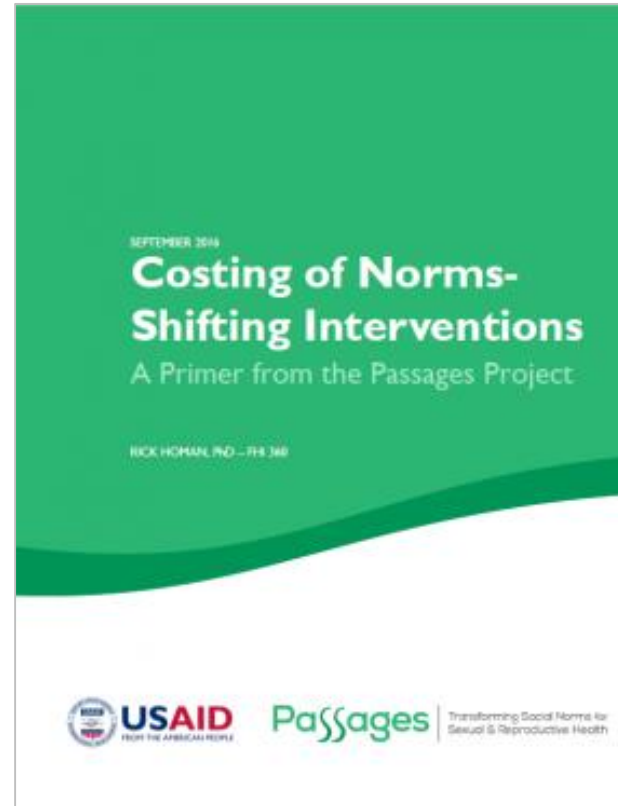
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Phase 3: Norms-shifting Intervention Design



Click resource image to visit resource

Phase 4: Implementation, Monitoring & Evaluation; Expanding Norms-shifting Programs



Click resource image to visit resource



© Eric Lafforgue/2011. Portrait of teenage girls wearing green hijabs in Boorama, Somaliland.

The Learning Collaborative

About the Learning Collaborative

With funding from the Bill & Melinda Gates Foundation, the **Learning Collaborative to Advance Normative Change** envisions a world where the powerful influence of social norms is better understood, and where programs to improve adolescent sexual and reproductive health by addressing these norms are more effective. The Learning Collaborative is an initiative that brings together organizations to test and shift interventions. Organizations include the Center for Communications Programs (Theory, Measurement, and Evaluation), the Center for Communications Programs, and efforts to build consensus on program, evaluation, and scale-up approaches for norms-shifting initiatives aiming to improve adolescent sexual and reproductive health and well-being.



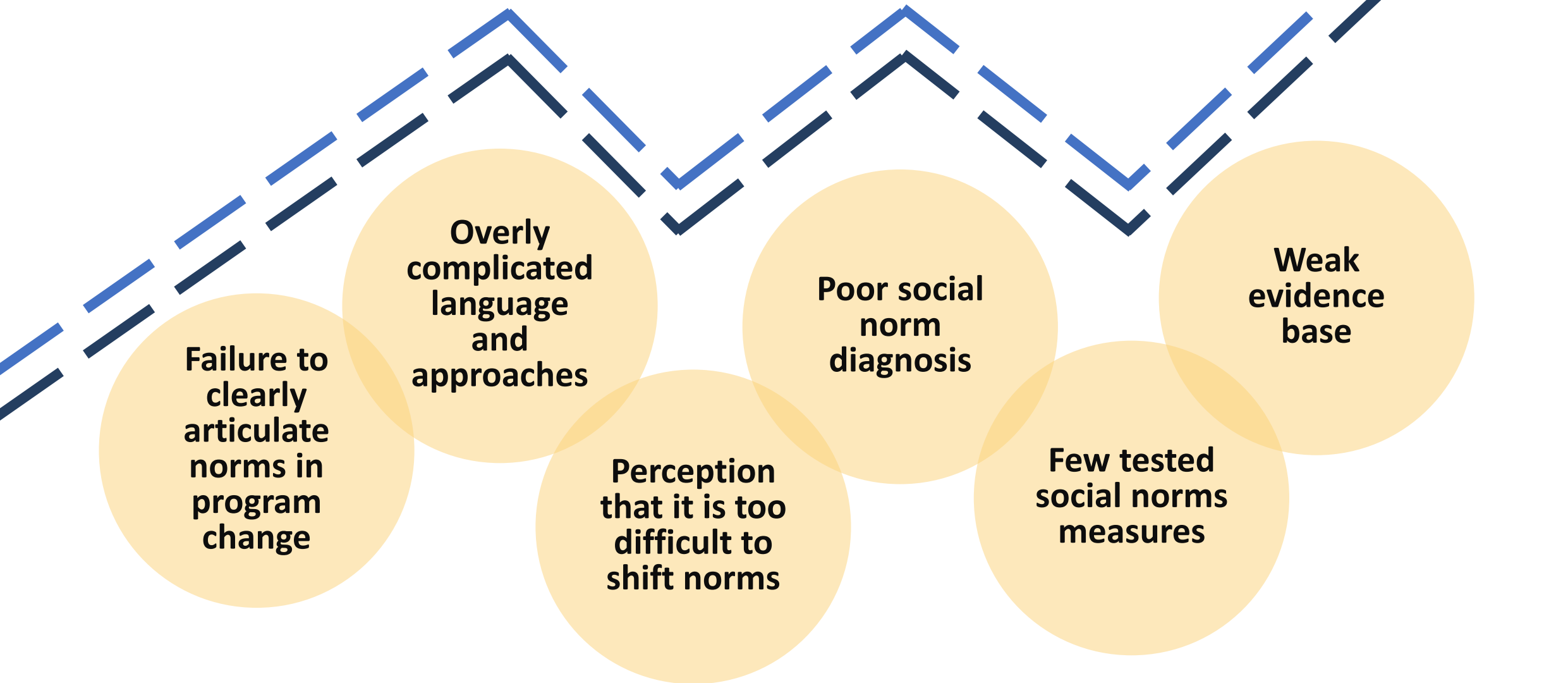
www.alignplatform.org/learning-collaborative



About

**Nigeria's Learning
Collaborative**

Global barriers to social norms shifting programs





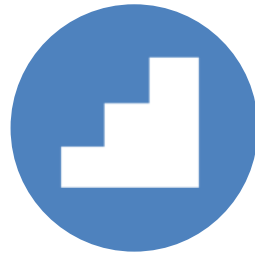
What's the value?



Apply state-of-the art
social norms language
and understanding



Accurately
diagnose social
norms



Design, implement,
scale up norms-shifting
approaches



Monitor and
evaluate norms
shifting programs

What we will do together?

Document & Share
Experiences



Strengthen Capacity



Nigeria LC
Activities



Improve Practice through
Partnerships



Co-create Social
Norms Resources & Products



Map of social norms-focused projects and measurement approaches

<https://www.alignplatform.org/learning-collaborative/case-studies>

Document & Share Experiences



- Virtual and in-person courses
- University partnerships:
 - Pre-service training
 - In-service (certificate program & practicum)



Possible Topics

- Social norms assessment
- Norms-shifting program design
- Sustaining and scaling norms change
- Planning for, monitoring, mitigating unexpected consequences
- Social norms measurement
- Monitoring and evaluation

Strengthen Capacity



5-6 members will receive up to 10 days of technical assistance



Possible Topics

- Formative research/social norms exploration
- Designing norms-shifting interventions (mass media/social marketing, community-based approaches)
- Monitoring and evaluation

Improve Practice through Partnerships



- **Adapt/co-create resources** with Global LC resources
 - Social Norms Atlas
 - Program design tool
- Develop **new resources**



Small grants available for LC members to coordinate resource development

Co-create Social Norms Resources & Products





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Agenda

- 1 ~~Orientation to Learning Collaborative~~
- 2 Review of the Nigeria Learning Collaborative **Formative Research**
- 3 Creating Community
Breakout and Plenary
- 4 **Wrap Up Day One**

Addressing Social Norms in Nigeria: Knowledge, Capacity & Networks

Betsy Costenbader, PhD | FHI360

James MacCarthy | FHI360

Michelle Lokot, PhD | LSHTM



LONDON
SCHOOL of
HYGIENE
& TROPICAL
MEDICINE



Needs Assessment: Purpose



Document work currently being done in Northern Nigeria on social and behavior change including social norms



Understand how organizations may be connecting with other organizations working in this space; and





Assess interest in and needs for establishing a learning collaborative on social norms in Northern Nigeria



Our Methods

Survey overview

- ✓ Online quantitative survey
- ✓ 20 questions
- ✓ Data collected January 17-March 13

KoBo Toolbox  

LC 2.0 Baseline Assessment

▼ **Personal Information**

***What is your name?**
Please enter your full name (first and last name).

***What is your primary email address?**
Please provide the email address you use most frequently.

***In what state or area of Nigeria do you conduct the majority of your work?**
Please select one.

Kaduna

Kano

Niger

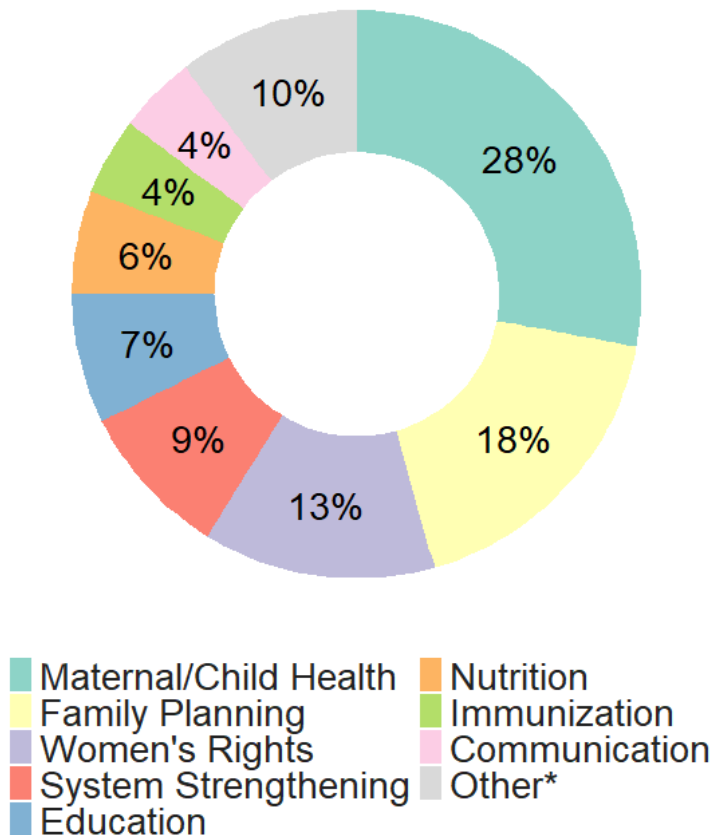
Northern Nigeria

National

Other

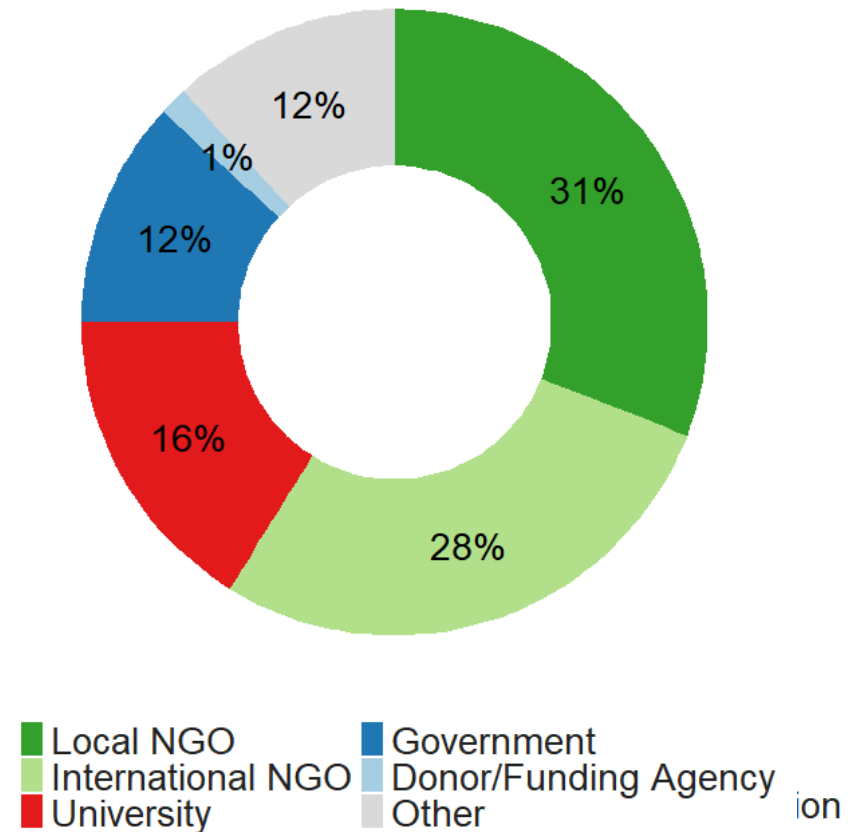
Who participated in the survey?

Major focus of work



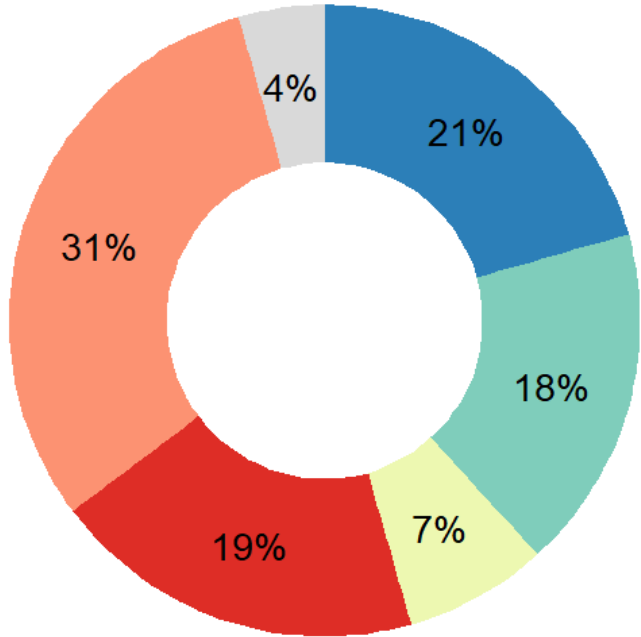
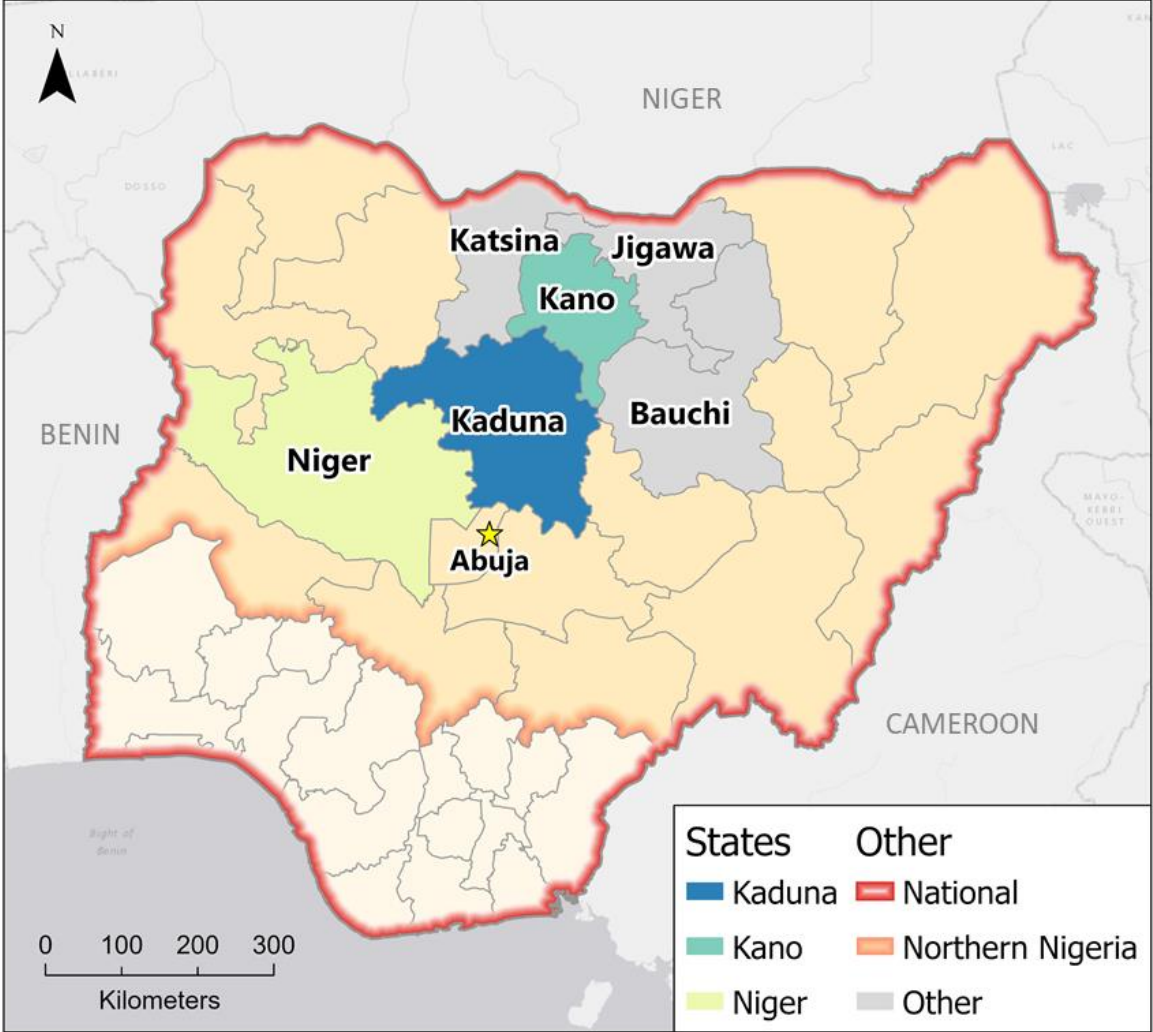
*Other includes: financing, insurance, HIV/TB, and multi-sector

Organization



*Other includes: consultants and media

Where do survey participants work?



■ Kaduna ■ National
■ Kano ■ Northern Nigeria
■ Niger ■ Other*
■ National

*Other includes Katsina, Jigawa, Bauchi

Overview of Key Informant Interviews



29 interviews conducted
(15 men, 14 women)



8 INGO
8 government
5 LNGO
4 academics
2 consultants
1 UN agency
1 donor

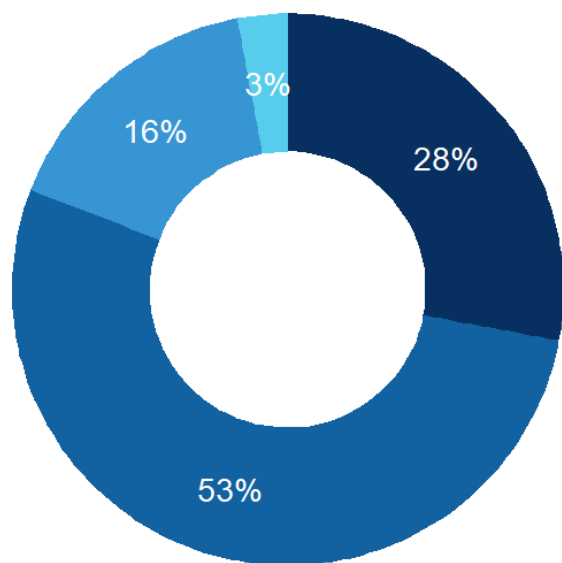


16 from national level
6 from Kano
6 from Kaduna
1 from Niger



What do respondents
**know about social
norms?**

What do respondents know about social norms?



■ Very Strong ■ Strong ■ Little ■ Very Little

Many had some understanding of social norms.

*'I view social norms as... **unspoken rules or unspoken codes of conduct...**' (female, INGO)*

*'Norm is a word that **describes what is normal** that people do. People in various locations do things according to what appears normal' (male, INGO)*

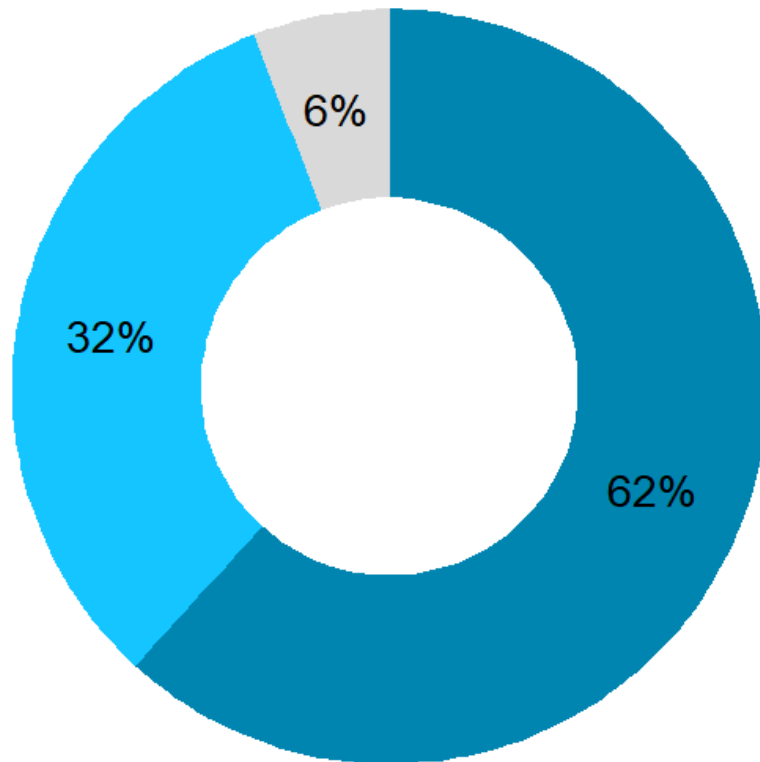
Norms may be conflated with behavior.

*'[Social norms are] **practices and behaviours** at the community level that shape the person's growth, that affect their development' (male, INGO)*



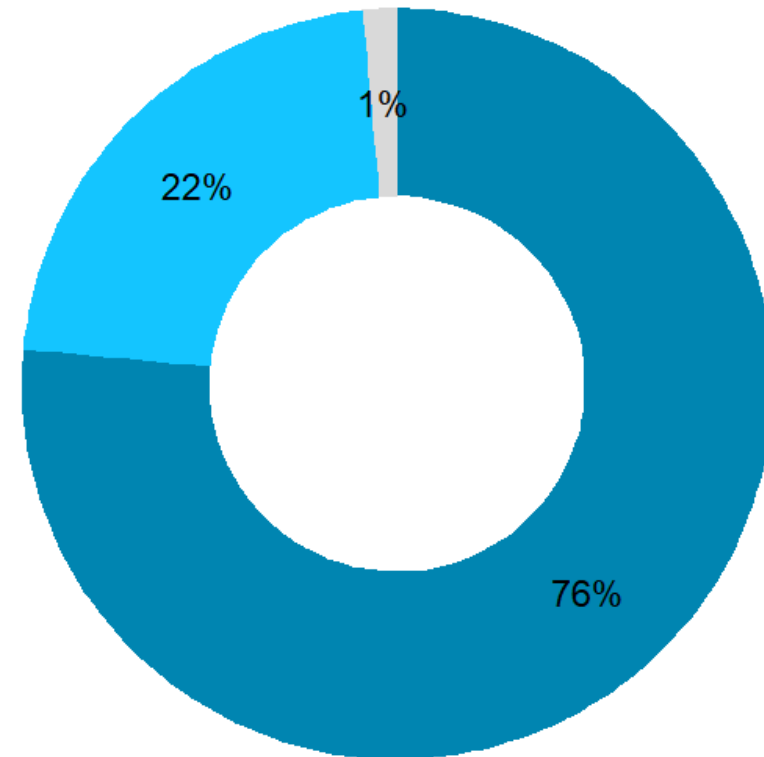
How do organizations
identify and incorporate
social norms?

Has your **organization done any work to identify** which social norms might influence the particular issue(s) you work on?



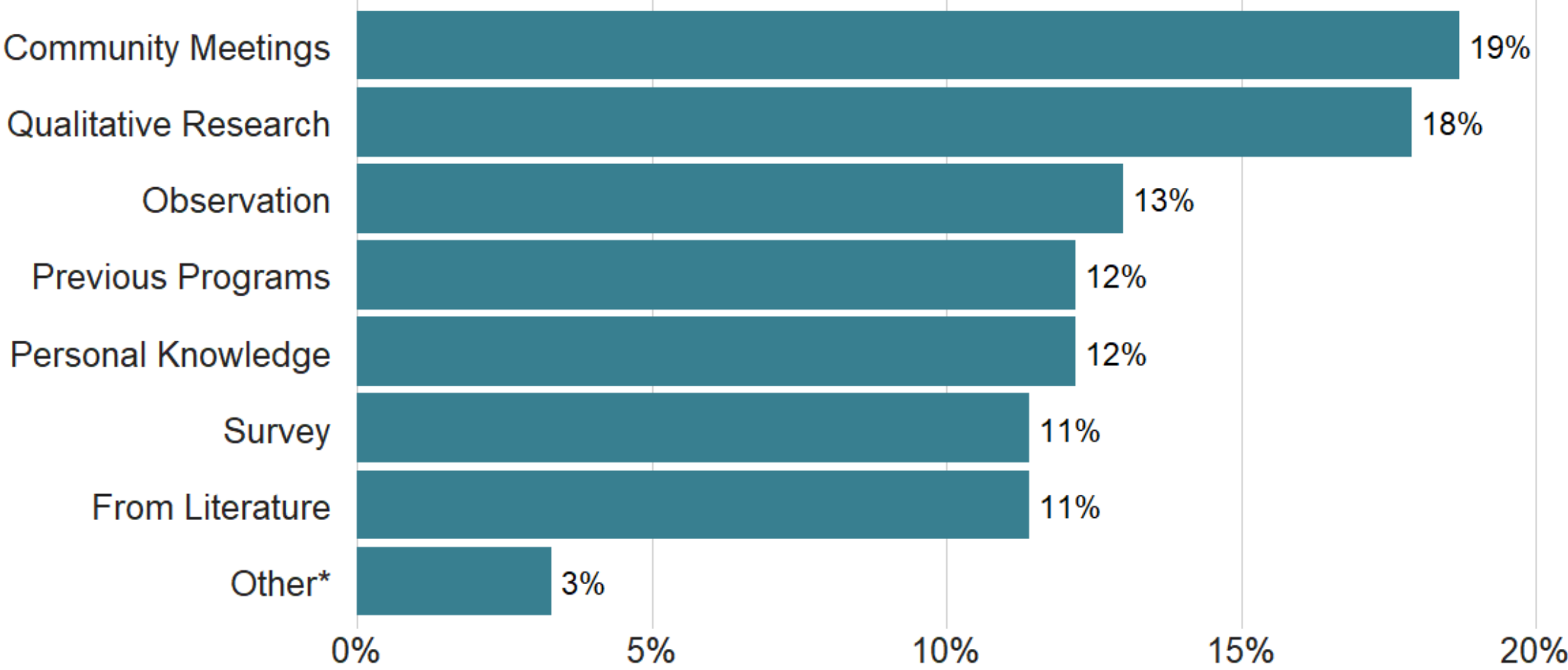
■ Yes ■ No ■ Don't Know

Do any of your current work activities **incorporate a social norms perspective?**



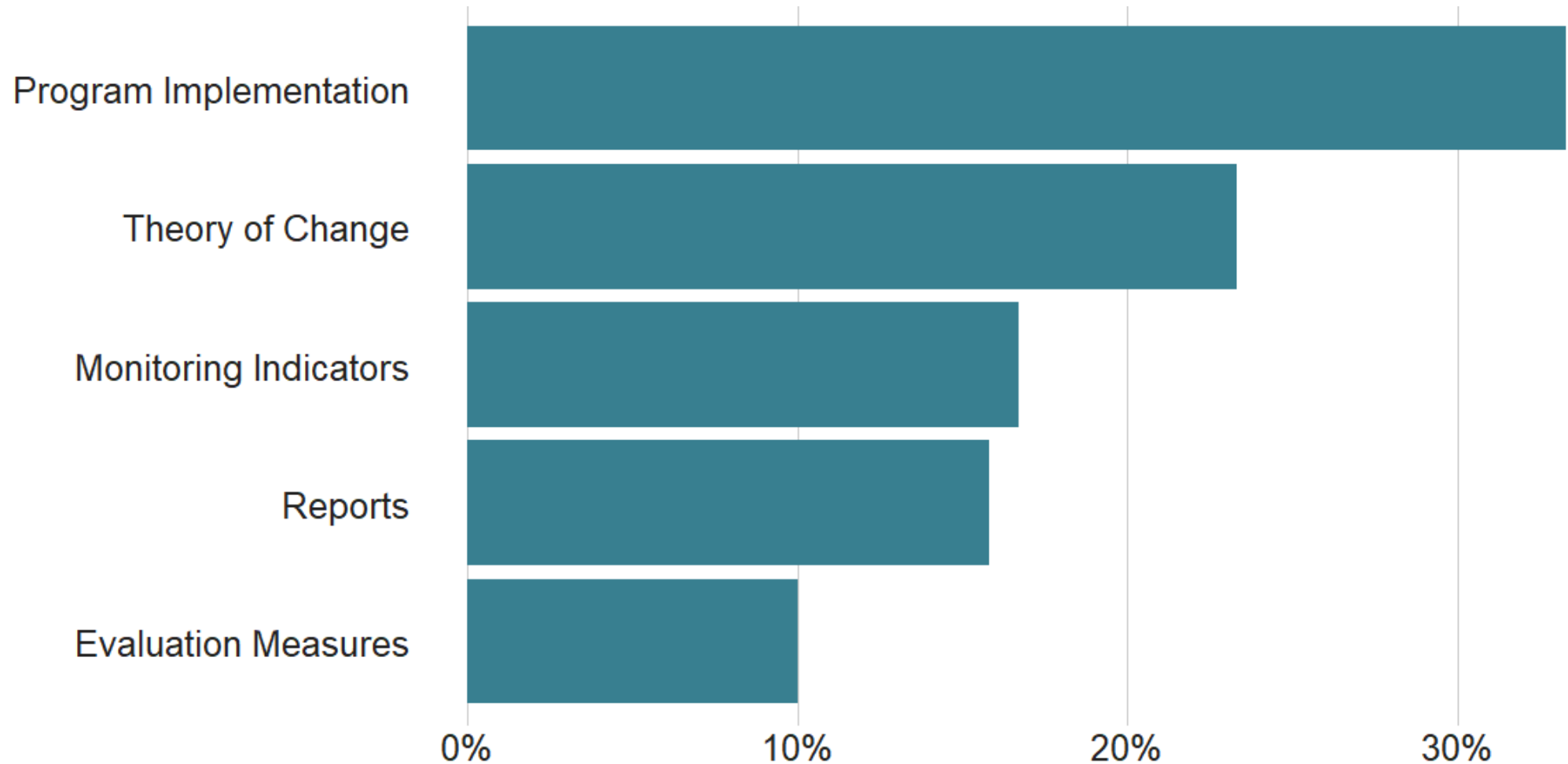
■ Yes ■ No ■ Don't Know

How did you identify the social norms that were important to your program?



*Other includes bottleneck analysis, exploration, implementation research

Which aspects of your work do you currently incorporate a social norms perspective?





What are the
challenges related to
addressing norms?

What are the **biggest challenges in integrating a social norms approach** in your organization?

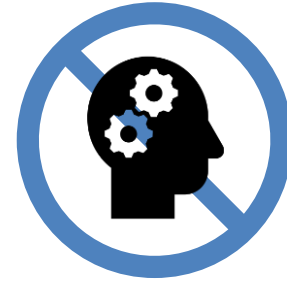
POLICIES AND RESOURCES	114	40%
Difficulties in adding social norms to programs due to program timing or donor rules	36	13%
Lack of funding	33	12%
Lack of staff to take this forward	15	5%
Lack of importance/priority given to social norms by the organisation	15	5%
Lack of time to invest in this/other competing priorities	15	5%
TRAINING AND TOOLS	100	35%
Lack of norms resources (guidance materials, manuals, etc.)	35	12%
Lack of training on social norms	33	12%
Challenges in measuring social norms	32	11%
LACK OF UNDERSTANDING	71	25%
Lack of understanding how social norms are enforced	28	10%
Lack of understanding of how interventions can be designed to engage social norms	24	8%
Lack of understanding what social norms are	19	7%

Challenges to social norms work



Time/resources required for social norm change

*‘Everyone wants to get low-hanging fruit but change is generational. To reach a critical mass requires a lot of **resources**’
(female, INGO)*



Lack of understanding of social norms

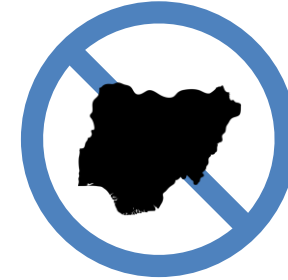
*‘The most significant challenge I see now is there is **a lot of norms language** and a lot of norms theory. Everyone is picking it up. It’s the new kid on the block, the thing to do. People are understanding the rhetoric but the actual ability to programme is years behind the rhetoric’
(female, consultant)*

Challenges to social norms work



Difficult to engage communities on sensitive topics

*'How do you start the conversation? They are **not easy conversations** to have... you can get into trouble if you don't have those conversations carefully' (female, INGO)*



Nigerian context is difficult

*'In our HIV work, we have a different strategy for each of the 7 states although [they are] in similar geographical areas and all Muslim. This is the biggest challenge – that **diverse cultural base** we contend with' (male, INGO)*



What makes norms
work easier?

What would help your organization more easily integrate social norms approaches into activities?

POLICIES AND RESOURCES	140	42%
Funding designated for social norms activities	43	13%
More flexibility in adding new activities to an existing program	31	9%
Greater interest and support from organizational management	23	7%
Staff who can take the lead on social norms	22	7%
More time to invest in this aspect of the program	21	6%
TRAINING AND TOOLS	126	38%
Training on social norms	45	13%
Guidance materials, manuals and other resources on social norms	42	13%
Monitoring and evaluation tools to help in measuring social norm change	39	12%
IMPROVING UNDERSTANDING	69	21%
Stronger understanding of what social norms are	37	11%
Stronger understanding of how interventions are enforced and/or shift	32	10%

Enabling factors for social norms work



**Not pushing own
agendas**

‘Understanding the community as they are and appreciating their deep-rooted historic background and also working with them through mutual understanding’ (male, INGO)



**Involving the right groups
in the community**

‘Collaboration with gatekeepers in the community – community leaders and religious leaders...’ (male, INGO)



How are
organizations
connected?

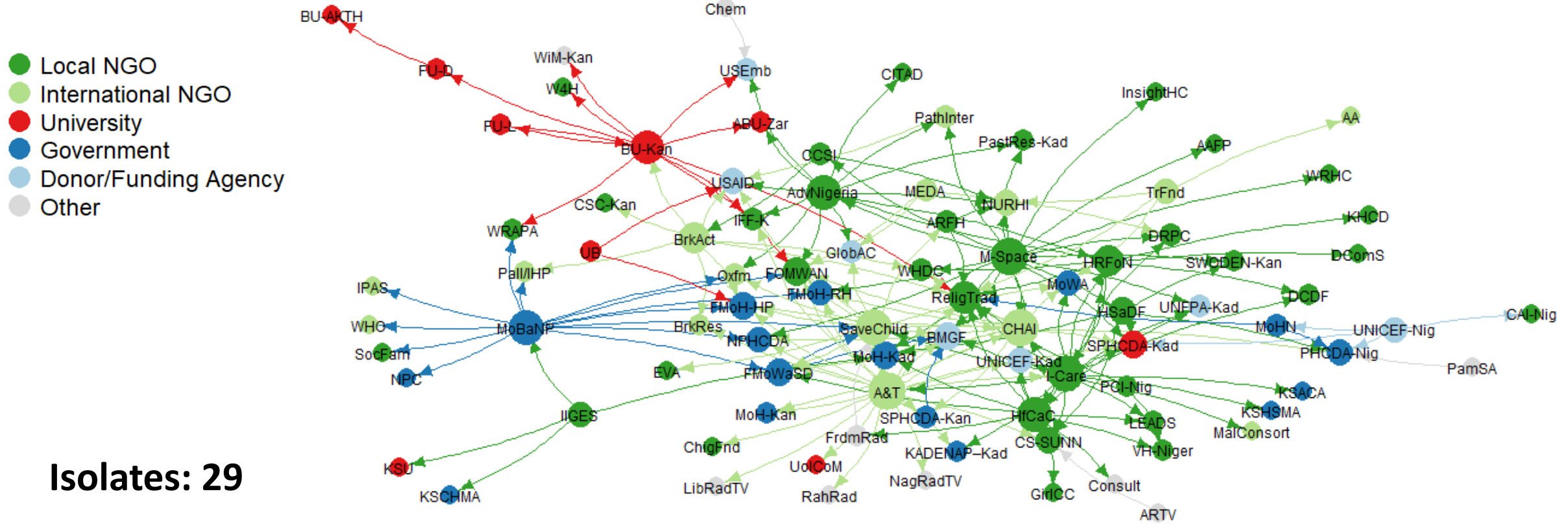
Organizations with which you have engaged on gender or social norms in the past six months

		Incoming Connections					
		Local NGO	International NGO	University	Government	Donor/Funding Agency	Other
Outgoing Connections	Other	2	1	0	3	1	2
	Donor/Funding Agency	3	1	1	4	2	0
	Government	5	9	1	7	2	0
	University	7	0	5	2	3	2
	International NGO	26	15	5	24	13	7
	Local NGO	70	22	11	24	15	9

*Other includes: consultants and media

Incoming Connections

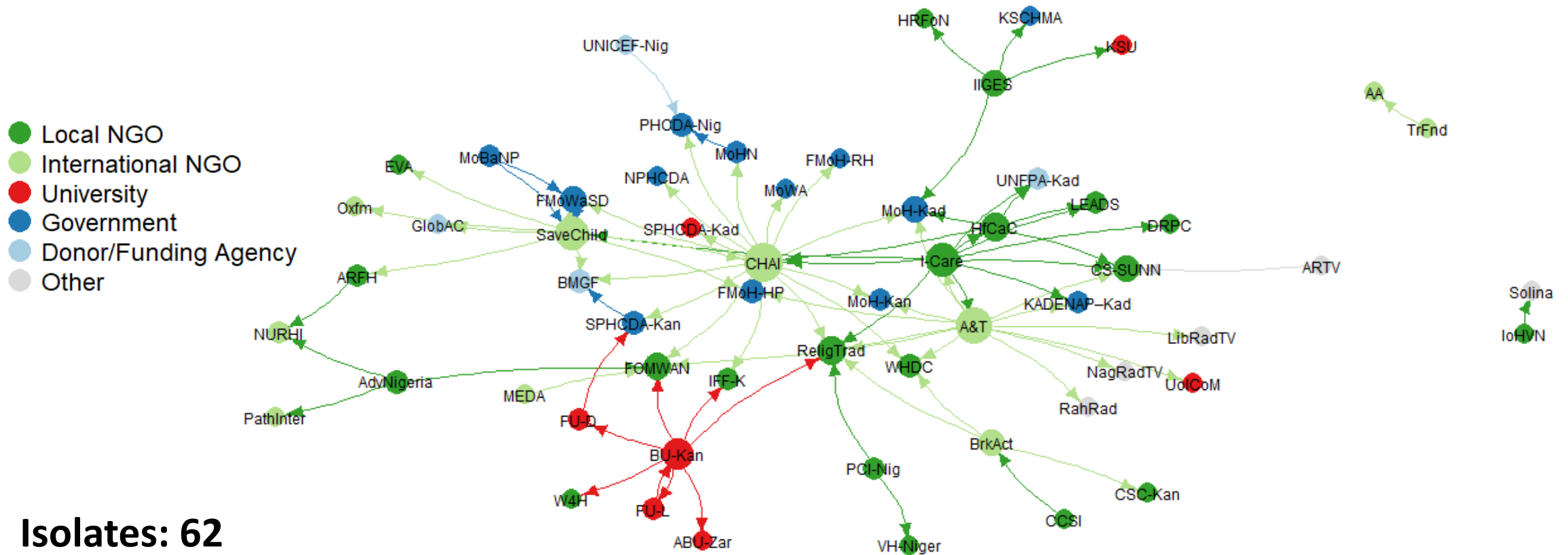
Organizations you have *invited*, or *been invited by*, to any meetings touching on gender or social norms in the past six months



Isolates: 29

*Other includes: consultants and media

Organizations you have *conducted any trainings or workshops* related to gender or social norms in the past six months



Isolates: 62

*Other includes: consultants and media



What should the
Learning Collaborative
look like?

*'I would focus on **sharing findings and doing trainings...** Conferences or some kind of event to have panel presentations' (female, INGO)*

*'Avoid it being a **big talk show**. Social norms are quite trendy so lots of people would want to be part of it... You could have different forums – learning fora once a year but deep dives for smaller group more often' (female, consultant)*

Capacity Building



*'Strategies should be specific not general. **Models** could be **adapted**. Which Nigerian cultures fit the Kenyan culture'*
(male, INGO)

*'If there are curricula or frameworks for implementing projects? **Guidelines**? That's what I struggled with'*
(female, INGO)

Tools & Guidelines



Training is needed.

*'I've **never attended any training** or workshop that was focusing on social norms' (male, consultant)*

Training should be practical.

*'There's **too much theory** out there... It took me years to grasp the whole empirical versus injunctive... All this language... really confuses people... Making it as accessible and grounded as possible to avoid the jargon' (female, INGO)*

Training



*‘There’s a real need to bring people who have real experiences and to make it very **practical**. Also not to have too many people in the room’ (female, consultant)*

*‘**Traditional groups and faith groups** should be part of this’ (male, UN)*

Who should be a part of the COP?



*'It's a very **competitive** environment we work in. Groups are always suspicious of one another, of motives... People suspect one organisation is trying to position themselves **to have an edge for a particular donor**... What I advise is to get this entity to be **as neutral as possible**... You need to think **about who leads, where it is housed**, so people are clear on the motives' (male, INGO)*

Visibility, Funding, Competition



poll:

What do you want to get out of
the **Learning Collaborative?**



Discussion:
**Implications of Key
Findings**



**Betsy
Costenbader**



**James
MacCarthy**



**Michelle
Lokot**

fhi360
THE SCIENCE OF IMPROVING LIVES

LONDON
SCHOOL of
HYGIENE
& TROPICAL
MEDICINE



Agenda

1

~~Orientation to Learning Collaborative~~

2

~~Review of the Nigeria Learning Collaborative~~
~~**Formative Research**~~

3

Creating Community
Breakout and Plenary

4

Wrap Up Day One

A woman with short dark hair, wearing glasses and a blue and white striped shirt, is smiling and looking towards the right. She is holding a small white cup with a red smiley face on it. The background is a blurred indoor setting. The entire image has a dark blue overlay.

Creating Community Breakout Session



<https://www.alignplatform.org/learning-collaborative/case-studies>

learningcollab.typeform.com/to/z1A7WT

3 → Please select 3-5 Tags that best relate to your tool/project.

Choose as many as you like

- A Child Marriage
- B Community Development
- C Conflict and Emergencies
- D Data, tools, and measurement
- E Economic Empowerment
- F Education
- G Gender-based violence
- H Health
- I Media

learningcollab.typeform.com/to/z1A7WT

8 → Provide a summary of the project (include target population, and location) in paragraph form in less than 200 words.

Type your answer here...

Shift ⌘ + Enter ↵ to make a line break

BACK-END INFORMATION

Tags

Community Development, Education, Gender-based violence, Mens, Boys, and Masculinities, Sexual and Reproductive Health

Data collection methods

Focus group(s), Participatory techniques, Scales

Country/Region

Nigeria/West Africa

CASE STUDY

Organizations involved

Clinton Health Access Initiative Nigeria (CHAI)

Summary

Globally and in **Nigeria**, engaging men in adopting and promoting more gender-equitable norms around sexual and reproductive health (SRH) has proven to improve sexual, reproductive, maternal and newborn health (SRMNH) outcomes for women, men, girls and boys. In Nigeria, religious and traditional leaders (RTLs) are recognized as key community influencers and gatekeepers of religion, culture and community cohesion. They can be change agents for promoting positive social norm change for more gender equitable and healthier relationships within homes and communities. In **2019**, CHAI engaged and held sensitization workshops with more than 2,000 **Christian and Muslim religious and traditional leaders in Kano, Kaduna and Katsina states** to build their knowledge and skills to become gender justice champions and role models to promote SRH and well-being in couples, families and communities.

The sensitization approach intended to:

- a) Equip RTLs with the required evidence, awareness and capacities to understand and engage actively as community leaders and change agents in the promotion of gender-sensitive SRMNH

breakout:

What are you bringing to
the **Learning Collaborative?**

report out:

What we're bringing to
the **Learning Collaborative**

Agenda

1

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~~**Breakout and Plenary**~~

4

Wrap Up Day One



In Summary:
Day One Wrap Up

word cloud



Type into your Zoom chat box:
**A one-word reflection on
our Day 1 Launch**

coming up tomorrow

- 1 Welcome & Day 1 Recap
- 2 Social Norms: **Theory & Practice**
- 3 Developing a **Roadmap for Working Together**: Breakout Session
- 4 **Next Steps & Closing**